

Privacy Statement A-R-T-E

This is the privacy statement of general partnership A-R-T-E, hereinafter: A-R-T-E. A-R-T-E is registered with the Chamber of Commerce under number 83300031 and is located at Aert van Nessesstraat 45 (3012 CA) in Rotterdam (the Netherlands). This document explains how A-R-T-E handles the processing of your personal data. A-R-T-E takes the utmost care when processing your personal data.

Obtaining personal data:

If you use the services of A-R-T-E, you yourself provide a number of personal data to A-R-T-E, or personal data is obtained from you in the context of the agreement. Personal data means all data relating to an identified or identifiable natural person.

Categories of personal data

A-R-T-E processes the following categories of personal data:

- Contact and name and address details, including location details, telephone number, e-mail address;
- Company details, including VAT number and Chamber of Commerce number;
- Different delivery address;
- Financial details;
- Account information, including your password and username;
- Other personal data provided by yourself.

Purpose of the processing

The personal data processed by A-R-T-E is intended to:

- to contact you to inform you about the services you have purchased and their implementation;
- to perform its services;
- improve its services;
- to be able to make payments;
- to comply with legal obligations;
- to be able to make marketing and communication statements, including improving the website by analyzing visitor behavior on the website;
- to be able to send newsletters;
- to exchange data with third parties for the performance of the service, insofar as this is necessary.

Processing basis

The processing of personal data is only possible on the basis of the following principles: (i) legal obligation, (ii) execution of the agreement, (iii) obtained (explicit) consent from the data subjects, and (iv) legitimate interest. Personal data is processed when providing the services of A-R-T-E. A-R-T-E only processes data that A-R-T-E deems necessary for (improving) the service and handles the (personal) data it has collected about you and your use of the services with care. The basis for processing this data is the

agreement you entered into with A-R-T-E. Your personal data can also be processed by visiting the website a-r-t-e.com if you have given permission for this.

Need processing

The processing of your personal data is necessary to be able to perform the service. The services that A-R-T-E offers cannot be fully performed without processing your personal data. If your explicit permission is required for specific purposes with regard to the personal data, you must give permission for this separately.

Automated decision making

There is no automated decision-making.

Retention period

The personal data processed by A-R-T-E is stored in accordance with the relevant laws and regulations. If a longer retention period is required by law or regulation, the personal data will be kept longer in accordance with these requirements. All (obtained) personal data will not be kept longer than strictly necessary.

Processing by third parties

A-R-T-E only shares personal data with third parties if this is strictly necessary for the execution of an agreement and to comply with relevant laws and regulations. No personal data is sold. A-R-T-E may have a legal obligation to share personal data with third parties. If personal data is shared with third parties, processing agreements will be concluded for this. The third parties with whom personal data is shared are:

- The delivery service(s) engaged for the purpose of executing the agreement. The categories of personal data that are processed are contact and name and address details.
- The Payment Provider, for the purpose of executing an agreement. The categories of personal data that are processed are financial data.
- The Bookkeeper, for the purpose of the execution of an agreement. The categories of personal data that are processed are contact and name and address data and financial data.
- Software suppliers, for the purpose of the implementation of the agreement. The categories of personal data that are processed are the contact and name and address details.
- Website manager, for the purpose of implementing the agreement. The categories of personal data that are processed are the contact and name and address details.
- Enlisted third parties for the purpose of implementing the agreement. The categories of personal data that are processed are the contact and name and address details.

Security of Personal Data

A-R-T-E takes the protection of your personal data seriously and, taking into account the state of the art, implementation costs, as well as the nature, scope, context and processing purposes and the varying likelihood and seriousness of the risks to the rights and freedoms of individuals, takes into account the protection of your personal data. appropriate technical and organizational measures to ensure a level of security appropriate to the risk.

Under 16 years old?

If you are a minor, i.e. under the age of 16, you may only consent to the processing of your personal data with the consent of one of your parents or legal guardian. It is then important that your parent(s) or guardian reads this statement. They can also exercise the rights you have with regard to the personal data you leave with us, such as the right to object to the (further) processing of your personal data or the right to inspect and correct your data.

Disclaimer

By using the website you agree to the disclaimer. A-R-T-E reserves the right to change the content of its website and/or this disclaimer at any time without informing its customers and/or users of the website about this change. The content of the website has been compiled with the greatest possible care, but may nevertheless contain possible inaccuracies or be incomplete. A-R-T-E does not accept any liability whatsoever for damage caused by or resulting from the use of the website. The use of this website is entirely at the own expense and risk of a user of the website. No rights can be derived from the content of the website. All texts on the website are protected by copyright and are the property of A-R-T-E insofar as they do not belong to third parties.

Cookie statement

A-R-T-E uses technical and functional cookies to optimize the website. Cookies are small text files that are sent along with a visit to a website to make the user experience of visitors more efficient. A-R-T-E is allowed by law to store cookies on your device if these cookies are strictly necessary to use the website. Your permission is required for other types of cookies. A-R-T-E recommends that you accept cookies in connection with the user-friendliness of the website. Visitors to the website have a check-in option.

The cookies that A-R-T-E uses are functional cookies: these cookies ensure that the website works properly. These cookies have no consequences for privacy, so that permission does not have to be requested and granted. For example, these cookies store your browser settings so that the A-R-T-E website can be viewed optimally and the website remains accessible (load balancing). Cookies will also be placed that prevent other cookies from being placed (no-follow).

With your permission, A-R-T-E places "tracking cookies" on your computer. A-R-T-E uses these cookies to keep track of which pages you visit, in order to build a profile of your online behaviour. This profile is not linked to your name, address, e-mail address and the like, and is only used to tailor advertisements to your profile so that they are as relevant to you as possible.

Cookies from Google are also placed on the A-R-T-E website for the purpose of Google Analytics. This means that A-R-T-E cannot link information to a natural person. A-R-T-E does not keep track of what you do on the Internet. Google Analytics may be required by applicable laws and regulations to provide access to this data. If you have any questions about this, please contact us at info@ar-te.com

Use social media

A-R-T-E uses third party cookies to optimize the website. Some cookies are placed by third party services that appear on the website. Third parties are understood to mean Google Analytics and social media

(LinkedIn, Facebook, Twitter). The privacy and cookie policy of the relevant company applies to the use of cookies from other companies (third parties). When you click on the social media button on the website, a social media cookie is placed. This allows the social media party to recognize your IP address as soon as you share an article from the website. For the cookies of social media parties and the data and/or personal data they collect with this, A-R-T-E refers you to the privacy and cookie statements of these parties.

Email newsletter and other marketing emails

You can register via the website for a newsletter and/or for other commercial offers. When you register, A-R-T-E asks permission to process your email address for the purpose of sending you marketing emails containing the latest information about products and services, special offers and marketing campaigns. You will only receive marketing emails if you have given your consent.

Your consent also includes your approval that A-R-T-E can personalize the content of marketing emails according to your needs and interests based on any user profile created for you.

You can withdraw your consent to the sending of marketing emails at any time by clicking on "Unsubscribe" at the bottom of marketing email. The withdrawal of consent does not affect the lawfulness of the processing carried out prior to the withdrawal of consent.

Browser settings

If you do not want websites to place cookies on your device with which you view the website, you can adjust your browser settings. Before a cookie is placed, you will receive a warning and you must give permission for the cookie. Failure to do so may, for example, result in the website not working as well. You can adjust the settings of your browser so that your browser refuses all cookies and also third-party cookies. You can also delete placed cookies. For this you must adjust the settings of your browser via preferences and then you can adjust the privacy settings.

This privacy statement does not apply to third party websites that are linked to this website. A-R-T-E cannot guarantee that these third parties handle your personal data in a reliable or secure manner. A-R-T-E recommends that you read the privacy statement of these websites before using these websites.

Right of data subjects

As a data subject you have the following rights:

- Right of access;
As a data subject, you have the right to obtain confirmation as to whether or not your personal data are being processed and, if that is the case, to obtain insight into the processing thereof.
- Right to rectification;
You have the right to obtain rectification and completion of incorrect data.
- Right to erasure;
A data subject must obtain the erasure of personal data concerning him without undue delay.
- Right to restriction of processing;
As a data subject, you have the right to restrict the processing of your personal data.
Please contact A-R-T-E for this.

- Right to data portability;
A data subject has the right to obtain the personal data concerning him that he has provided to A-R-T-E in a structured, commonly used and machine-readable format in order to possibly transfer this personal data to a third party. A data subject can also instruct A-R-T-E to transfer this data directly to a third party.
- Right of objection;
The data subject has the right to object at any time, on grounds relating to his particular situation, to the processing of personal data concerning him, including profiling based on those provisions. A-R-T-E will cease processing the personal data unless there are compelling legitimate grounds for the processing that outweigh the interests, freedoms and rights of the data subject related to the exercise, establishment or substantiation of a legal claim.

Complaint

If you have a complaint about the way in which A-R-T-E handles your personal data, or if you wish to exercise one of the aforementioned rights, you can contact us via the website or by e-mail at info@ar-te.com. To ensure that you wish to exercise a right, A-R-T-E asks you to enclose a copy of your proof of identity. You can make your passport photo and MRZ (strip with numbers at the bottom) black to protect your privacy. A-R-T-E will respond to your request as soon as possible, but no later than within 4 weeks. You can also submit a complaint to the Dutch Data Protection Authority. This is the competent enforcement body. You can contact us for this via this link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

Changes to Privacy Statement

A-R-T-E can change the privacy statement at any time. The most recent version is published on the website. Therefore always keep an eye on the website for the most recent version. If the new privacy statement has consequences for the way in which A-R-T-E processes already collected data with regard to you, A-R-T-E will inform you by e-mail.

This version was last updated on September 1, 2023.